



**MOUNT SINAI BETH ISRAEL/MOUNT SINAI BROOKLYN**  
Administrative Policy and Procedure  
Policy No. 1020

that (i) has the purpose or effect of creating an intimidating, hostile or offensive environment; (ii) has the purpose or effect of unreasonably interfering with an individual's dignity; or (iii) otherwise adversely affects an individual's healthcare.

Harassing conduct includes, but is not limited to: epithets, slurs or negative stereotyping; threatening, intimidating or hostile acts, and denigrating jokes. This list is for purposes of illustration and is not intended to be exhaustive.

Hospital and Medical Staff Leadership are responsible for doing all they can to ensure that no patient is subject to conduct which constitutes discrimination or harassment. The hospital will investigate all allegations of non-compliance and take action as needed.

**Complaint Procedure:**

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